



## QUALITY POLICY

It is our policy to ensure the continual improvement of the company's overall performance and aim towards satisfying the expectations and needs of our customers.

To achieve this objective, the company operates a Quality Management System that is described in the quality manual and satisfies the requirements of ISO 9001:2008.

Adherence to this policy involves all of the Company's activities and services and their effects.

This policy is understood, implemented and maintained at all levels within the organisation.

This policy includes the setting and publication of our objectives and this policy is publicly available.

The Managing Director has the ultimate responsibility for the effective operation of the Quality Management System.

Managing Director:  
David Royle

A handwritten signature in blue ink, appearing to be 'D. Royle', written over a solid horizontal black line.

Date 9<sup>th</sup> September 2011